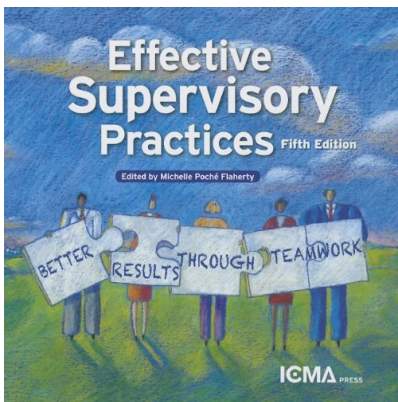


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Effective Supervisory Practices: Better Results Through Teamwork, 5th Edition, is written for experienced supervisors who want to become more effective managers and for new supervisors who want to learn essential supervisory skills. It provides easy-to-apply answers to the questions all supervisor asks: • What's my role? What are my major supervisory responsibilities? • How can I learn to be an effective leader? What does it take? • How can I be fair to all employees, even though

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